

Electronic Acknowledgement Receipt

EFS ID:	5911238
Application Number:	09577225
International Application Number:	
Confirmation Number:	4215
Title of Invention:	Service level management
First Named Inventor/Applicant Name:	Lundy Lewis
Customer Number:	00909
Filer:	Syed Jafar Ali/Miriam E. Nelsen
Filer Authorized By:	Syed Jafar Ali
Attorney Docket Number:	019287-0317271
Receipt Date:	18-AUG-2009
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 862
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Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		019287-0317271_RCE_Reply_and_Amend.pdf	660428	yes	15
			97eb0609accff68987a044e9ba1b40282c30466		
Multipart Description/PDF files in .zip description					
Document Description		Start		End	
Request for Continued Examination (RCE)		1		1	
Amendment Submitted/Entered with Filing of CPA/RCE		2		2	
Claims		3		11	
Applicant Arguments/Remarks Made in an Amendment		12		15	
Warnings:					
Information:					
2	Fee Worksheet (PTO-875)	fee-info.pdf	31518	no	2
			8db9f97de74399b881ac2518cbebea0b84b394500		
Warnings:					
Information:					
Total Files Size (in bytes):			691946		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><u>New International Application Filed with the USPTO as a Receiving Office</u> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					